

(Approved by P.C.I., Affiliated to OU, Hyderabad.)

Sy. No, 7, Edulabad (V), Ghatkesar (M), Medchal Malkajgiri (Dist) - 501 301.

E-mail: omega.pharmacy.edulabad@gmail.com

Proof related to Mechanisms for submission of online/offline students' grievances



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Mechanisms for submission of online/offline students' grievances

The Grievance Redressal Mechanism is constituted to be implemented in the institute to address the grievance related to students, women harassment, ragging, maintenance and other related issues. The grievance committee members investigate the cases through following mechanism:

- 1 An individual has to submit a grievance form.
- 2 The submitted form is reported to the IQAC.
- 3 The IQAC then review the grievance and forward to Principal office or concerned Department/HOD.
- 4 The concerned section will then takes action and submit the report to the grievance committee for the closure of grievance within stipulated time.
- 5 The information about the action taken is communicated to the individual who has put up the grievance.



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Suggestion / complaint Box have been installed in all the department blocks in which the Students, drop their grievances and their suggestions for improving the Academics /Administration in the college.





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The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases.

Grievance Redressal Online Submission:

Name of Person		
Category	States w	
Department:		
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Phone No		
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